

	QUALITY MANAGEMENT SYSTEM	
	<b>MANAGEMENT POLICY</b>	<b>FMG-MC-001-08</b>

## MISSION STATEMENT

To provide solutions in the field of friction materials based on:

- Customer orientation, adding their requirements with the objective of achieving their highest satisfaction.
- Innovation in friction material design, incorporating market needs to ensure high quality product, absolute safety and the greatest comfort.
- Compliance with all legal requirements and with other type those are applicable.
- High commitment with the protection of the environment included the prevention of the pollution.
- The most extensive range of applications available in the market, being pioneers in new releases.
- The best customer service, offering the fastest and the best customer care, assuring always the continuity of the supply.

## VISION STATEMENT

Being world leaders in design and manufacture of friction materials and components for replacement market, offering the best quality/price ratio and minimizing the environmental impact.

## QUALITY, SAFETY AND ENVIRONMENTAL POLICY

FMG is focus to implant a new culture of quality, safety and environment based on three strategies: "PREVENT BETTER THAN CORRECT", "CONTINUOUS IMPROVEMENT" and "SUSTAINABILITY".

This policy has as objective to improve our products and process management to achieve higher sales and increase our profits, protecting the workers and the environment. It is supported on four pillars:

Maintain a good and professional work team:

- Correctly trained, structured and functional.
- With sense of the responsibility, the participation and oriented to achieve objectives.
- Awareness of the importance of his activities to maintain and to improve the quality, including customer requirements and the risks involved for the customer with non-conforming product.

Improving the Product:

- Innovation in the development of new friction materials, requested by the manufacturers of vehicles.
- Giving priority to defect prevention and reduction of variability.
- Analyzing the possible impacts from its manufacture until the end of its life in order of higher recyclability, reducing the wear and using less pollutant materials.
- Promoting the reutilization of products recycled of the productive process.

Improving the production process:

- Introducing new frontier technologies in our processes that improve the quality of the product.
- Reducing the risks and improving working conditions.
- Reducing the emission of pollutants, consumption of materials and energy, implanting the best available technologies and raising awareness to the whole staff of the energetic saving.

Improving customer satisfaction and others interested parties:

- Increasing reaction capacity.
- Integrating all their requirements in our management system.

## COMMITMENT COMPROMISE

To achieve the objectives of this policy, the management of this Company is committed to:

- Maintain a system management of quality ISO 9001, IATF 16949, of labor risks' prevention and of environmental ISO 14001 that is updated, agile, efficiency and participatory.
- Consider the personnel employed, the clients, suppliers, administrations that affect their ability to achieve the expected results of the management system.
- Analyze and prioritize risks and opportunities in the organization, planning actions and rating their efficiency.
- Make this policy known to all staff in order to achieve the identification and the commitment.
- Establish objectives at all levels and provide the resources needed to achieve them.
- Periodically review that the policy, objectives and management system are appropriate to the activities.